Simulated Phishing Service and Associated Training Framework Buyer’s Guide

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March 2021, Issue 1
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1. Scope of the framework

This framework agreement has been set up by Jisc Services Ltd (JSL). The framework is a single supplier framework for the purchase of simulated phishing services and associated training. Khipu Networks Limited are the supplier.

2. Who can use the framework

The scope of the framework covers purchases by JSL, Jisc and its members. It also covers purchases by Higher Education institutions, Further Education and Specialist Colleges and Research Council establishments in the UK, and by any other organisations connected to the Janet network, including Local Authorities, Regional Broadband Consortia, or other bodies whose core purpose is the support or advancement of further or higher education or of research.

Many of the above organisations are members of higher and further education purchasing consortia. These consortia are independent organisations that provide a wide range of collaborative purchase agreements to their member institutions. Any member of one of these consortia will be eligible to purchase from this framework by virtue of its membership, as will members of any other similar purchasing consortium in higher or further education that might be formed during the lifetime of the framework.

Membership lists for existing higher and further education purchasing consortia may be found at:

https://www.lupc.ac.uk/member-list
https://www.supc.ac.uk/about-us/our-members/our-members
http://www.nwupc.ac.uk/our-members
http://www.neupc.ac.uk/members
http://www.hepcw.ac.uk/members/
http://www.apuc-scot.ac.uk/#1/members
http://www.heanet.ie/about

Services may also be provided to other National Research and Education Networks internationally and onward to their respective customers, either directly or via GEANT; http://wwwgeant.org/About/NRENs

3. Duration of the framework

The contract will run for 4 years, with an initial term of 2 years commencing on 11 April 2021 and an option to extend for 2 further years on a 1 + 1 basis, subject to performance review.

4. Compliance under EU procurement rules

This framework was advertised in OJEU on 03 November 2020 under OJEU contract notice 2020/S 214-525830 and tendered using the restricted procedure. A copy of the contract notice, contract award notice and invitation to tender document is available on request from frameworkcontracts@jisc.ac.uk
5. Evaluation Criteria

The evaluation criteria used to establish the framework was:

<table>
<thead>
<tr>
<th>Award Criteria</th>
<th>Weighting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pricing</td>
<td>50%</td>
</tr>
<tr>
<td>Simulated Phishing Service</td>
<td>30%</td>
</tr>
<tr>
<td>Information Security</td>
<td>10%</td>
</tr>
<tr>
<td>Framework Sustainability</td>
<td>5%</td>
</tr>
<tr>
<td>Marketing</td>
<td>5%</td>
</tr>
</tbody>
</table>

6. Terms and Conditions

Khipu Networks Limited has signed the Jisc framework agreement incorporating a pro forma customer contract.

The pro forma customer contract in schedule 3 of the framework agreement will form the basis of any order with Khipu Networks Limited. Specific details will be agreed between Khipu Networks Limited and the Customer and inserted into the pro forma where indicated including into the schedules.

7. Placing an order under this framework

Customers should contact Khipu Networks Limited at: jisc_commercial@khipu-networks.com

Orders are placed by signing and returning the Pro-Forma Contract with Customers, to Khipu Networks Limited. A copy of the Pro-Forma Contract is available on request from frameworkcontracts@jisc.ac.uk

Please ensure that in all instances you make it clear you are using the Jisc Simulated Phishing Service and Associated Training Framework.

8. The benefits of using the framework

- Frameworks are faster and less onerous than a full tender process.
- There is no need to advertise the requirement in the European Journal (OJEU).
- JSL has already assessed the successful suppliers’ capacity and capability using the selection criteria of personal situation of the candidate or tenderer, economic and financial standing, technical capability and experience. (We would, however, strongly encourage purchasers to run their own credit checks at the point of use and balance any financial risk of the supplier with the associated business risk of the purchase.)
- The terms and conditions of the Agreement have already been established. There is no need for Buyers to negotiate on contract terms with suppliers.
- Following the guidelines below and elsewhere in this Buyers’ Guide will help ensure that the Buyer adheres to EU procurement legislation.
9. Contacting JSL in connection with the framework

Queries about the framework or feedback about the supplier should be directed to frameworkcontracts@jisc.ac.uk