The govroam tariff explained

1. Pricing

The following table sets out the subscription charges for the govroam service. All figures exclude VAT.

<table>
<thead>
<tr>
<th>Tier</th>
<th>Definition</th>
<th>One-off boarding charge</th>
<th>Charge per month</th>
<th>Charge per year (with 5% discount)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual organisation (organisation tier)</td>
<td>A single organisation which signs an agreement with Jisc directly. An organisation may comprise multiple locations or servers.</td>
<td>£1,000</td>
<td>£300</td>
<td>£3,420</td>
</tr>
<tr>
<td>Regional federation (federation tier)</td>
<td>A group of organisations under a single regional federation operator (RFO). Consists of between 2 to 25 organisations. Only the RFO signs terms with Jisc.</td>
<td>£3,000</td>
<td>£700</td>
<td>£7,980</td>
</tr>
<tr>
<td>‘Super’ regional federation (super-federation tier)</td>
<td>A group of organisations under a single RFO. Consists of 26+ organisations. Only the RFO signs terms with Jisc.</td>
<td>£5,000</td>
<td>£3,000</td>
<td>£34,200</td>
</tr>
</tbody>
</table>
2. Frequently asked questions

a) What constitutes an ‘organisation’ for determining the appropriate charging tier?

For this purpose, an organisation is an entity in its own right, joining govroam either as an individual or through membership of a regional federation. Organisation status will typically be self-evident, but where Jisc is required to assess status, it will take into account such factors as the realm(s) the entity operates within govroam; the number and location of RADIUS servers; whether it is required to sign a contract/T+C’s in its own right with its RFO to be appropriately held to the govroam terms, its size and branding etc.

b) Does a GP Practice count as one organisation, as they are usually independent contractors?

This depends on how the GP Practice support arrangements are set up:

- In some cases the Clinical Commissioning Group (CCG) would be the coordinating body for their GP practices and would use one realm for all within the CCG. So the CCG would run a Radius server and each GP practice would link to it for the initial govroam authentication step. Such a CCG would count as one organisation whether joining govroam directly or as part of a Regional Federation.

- In other cases it might not be the CCG that is running the Radius server for the GP practices but possibly a CSU or similar shared service. But again probably using one realm per CCG so the number of organisations would still be the number of CCGs.

- If each GP practice wanted or needed to have their own realm or use their own their own identity service then that is when it gets complicated. That would generate a high volume of realms to be dealt with both at the RFO and centrally. So in this case each GP Practice would count as a separate organisation in terms of the RFO size. There could be some flexibility around 2 or 3 realms per CCG or CSU though if that made a difference.

Some RFOs have started with GP Practices as “visited only”. Any sites that are “visited only” are not charged so would not count in the number of organisations calculation.

The same principles would apply to say care homes, pharmacies or local offices of an overarching public agency.

c) Can we run a trial or proof of concept before joining govroam?

An organisation or federation can trial the technical boarding process free of charge. They are required to provide the same technical information as for the full on-boarding process outlined above. The participant is then configured to the roaming-beta server and provided with shared secrets and test credentials.

The trial process allows participants to test both outgoing and incoming authentications.

If the participant decides to proceed with govroam, the configuration is moved to the live servers and the setup process begins again.

The trial does not support roaming: end-users will not be able to use the service from other sites, nor can the participating organisation support visitors.
### d) What happens if the number of organisations in a regional federation changes over time?

<table>
<thead>
<tr>
<th>Tier</th>
<th>Grows to next tier</th>
<th>Shrinks to smaller tier</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Individual organisation</strong> (organisation tier)</td>
<td><strong>PAYING MONTHLY</strong> If an individual organisation forms a new federation as RFO, it starts paying at the federation (or superfederation) rate as appropriate from the month in which the change occurs. If it joins an existing federation, it may be recharged a portion of the existing RFO’s subscription as per the local rules of that federation.</td>
<td>N/A</td>
</tr>
<tr>
<td><strong>PAYING ANNUALLY</strong> If an individual organisation forms a new federation as RFO, it starts paying at the federation (or superfederation) rate as appropriate from the month in which the change occurs. If it joins an existing federation, it may be recharged a portion of the existing RFO’s subscription as per the rules of that federation. In either case, any remaining subscription paid in advance can be levied against these new rates.</td>
<td>N/A</td>
<td></td>
</tr>
</tbody>
</table>
| **Regional federation** (federation tier) | **PAYING MONTHLY** If a regional federation grows in membership to 26 or more participating organisations, it is reclassified as a superfederation and the RFO would be charged the higher monthly rate from the month in which this change occurs. Jisc acknowledges that there is a steep increase in subscription charges between the federation and superfederation tiers, and so offers a 30% discount in the year of transition i.e. for the first 12 months, the monthly charge would be reduced to £2,100, or the annual payment reduced to £5,586. This discount may only be applied once to any given federation. | If an individual organisation leaves a regional federation but continues to participate in govroam on its own:  
- A technical boarding charge would be payable (unless it previously was an RFO and was already boarded with Jisc)  
- It would begin to pay the organisation tier rate from the month in which this change occurs, either as the monthly charge or by discounted annual in advance payment Any previous payments in advance made to its former RFO would be dealt with by the local RF rules. If the organisation was formerly an RFO, Jisc will consider the handling of any advance payment on a case-by-case basis, taking into account the rules of its former RF. |
| **PAYING ANNUALLY** If a regional federation grows in membership to 26 or more participating organisations, it is reclassified as a superfederation and its RFO would begin to pay at the new rate, monthly or annually as it chooses. Any previous payments in advance made to its former RFO would be dealt with by the local RF rules. If the organisation was formerly an RFO, Jisc will consider the handling of any advance payment on a case-by-case basis, taking into account the rules of its former RF. | |
If a superfederation reduces in membership to 25 or fewer participating organisations, it is reclassified as a regional federation and its RFO would begin to pay at the new lower rate, monthly or annually as it chooses, in the month in which the change occurs.

There would be no charge for this transition. However, any remaining advance payment made to Jisc at the higher rate may be lost; the handling of any advance payment will be considered on a case-by-case basis.

It is strongly recommended that federations which anticipate transitioning into a new tier boundary inform Jisc as soon as possible, so that appropriate financial steps can be taken.

Example

A superfederation of 48 member organisations paid its annual subscription in advance, of which it has 6 months remaining. Three years ago, the superfederation received a 30% discount to aid its transition from the federation tier.

Its members decide to split into two federations, A and B, each of 24 members:

- Federation A retains the same RFO, and begins to pay at the reduced federation rate. The remaining 6 months of subscription covers the first year of the new rate, as well as the cost to transition between tiers.
- Federation B elects a new RFO, which has to pay a boarding fee to be set up with Jisc. It then begins to pay the regional federation subscription rate on behalf of its members.

The ordinary members of these federations now pay £332.50pa as part of a smaller regional federation, compared to £712.50pa as their portion of the original superfederation subscription.

But what if either of these federations gain 2 members and so cross back into being a superfederation?

- Federation A would not qualify for the 30% discount, as it retained the same RFO. This would mean each organisation would pay £1315.38pa each.
- Organisations in Federation B would pay £920.77pa each in the first year, reflecting Jisc’s 30% discount. In following years, each organisation would pay £1315.38pa each.

e) What happens if we choose to leave the govroam federation?

If you pay monthly, you will receive a final invoice for the month in which you left (we invoice in whole months, so there is no pro rata discount for leaving part way through a month).

If you pay annually in advance, any remaining prepaid sum will be lost.

Whatever the circumstances of leaving, you will be required to remove all references to govroam from your websites, collateral etc.

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1 If the circumstances of leaving were agreed to be solely attributable to an act or omission by Jisc, we would consider pro rata return of remaining subscription.